



TPAS SCOTLAND

NATIONAL ANNUAL CONFERENCE

10th -12th June 2022
GOLDEN JUBILEE HOTEL, CLYDEBANK

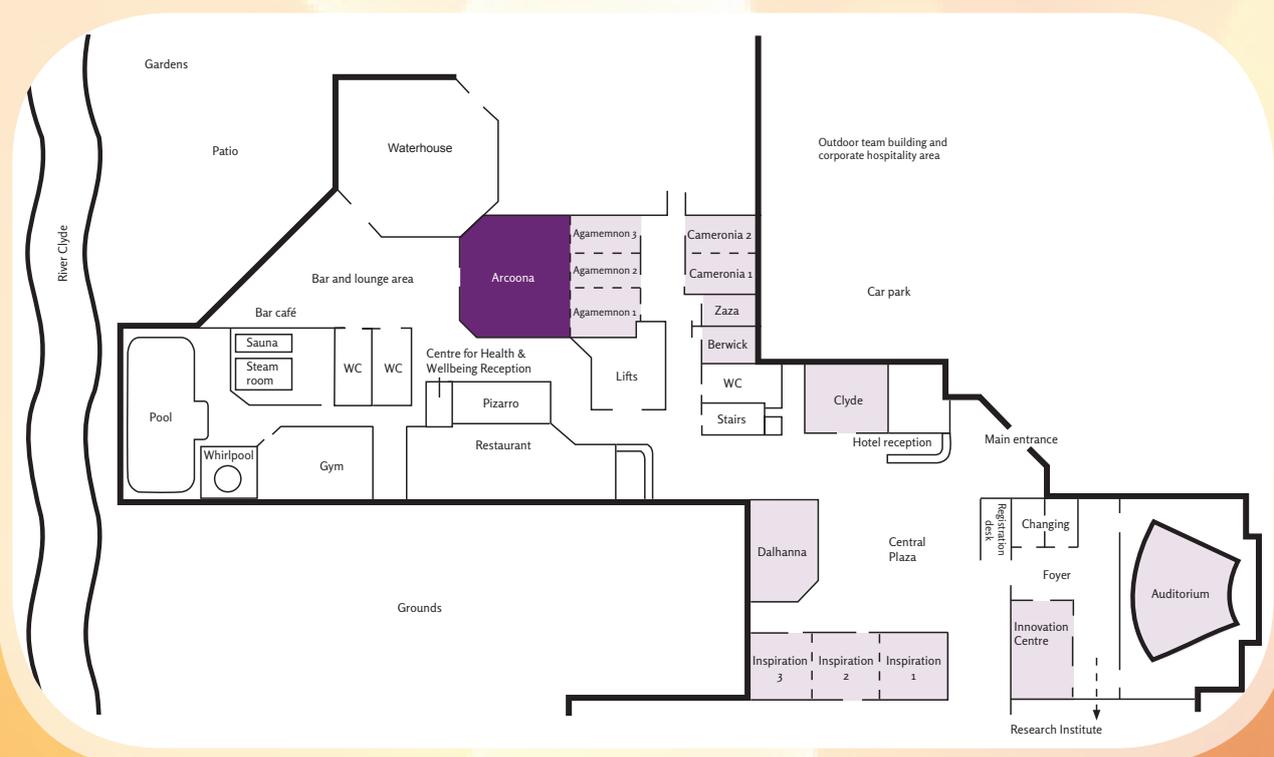
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Golden Jubilee Hotel, Floorplan



Welcome from Chairperson, Calum MacKay (Barney)

Welcome to TPAS Scotland Annual Conference 2022. It has been two years since we last met face to face and been able to hold our national event.

What a difference in all our lives because of the pandemic.

Nevertheless, the show must go on, so this year, we are holding our conference return with a smaller event here at the Golden Jubilee hotel.

It is a lovely venue for our launch back into the conference arena.

The programme is full of many interesting and informative sessions for you to choose from, all delivered by our excellent range of expert speakers. The workshops cover a variety of topics which are both interesting and informative. I hope you gain something from our workshops, and I have no doubt you will contribute to them, exchanging views and topics that we all can learn from. On that note I would like to thank our wonderful speakers for their contribution over the next few days.

Our keynote sessions and workshops address the many issues that are affecting us all.

Climate change and affordability, are both high on everyone's agenda. Inflation is at the highest it has been in years and the cost-of-living is soaring, we can all see in our energy bills and weekly shopping bills.

While many things have changed for us all over the last two years, we also have some reassuring constants. She needs no introduction to conferences anymore, our new interim CEO, Elaine and her fantastic team have put together this conference.

I know many of you, like myself, missed networking with other delegates at conferences and events. Please use this conference not only to attend the selection of workshops but enjoy the social events, dinners, and the relaxing time to catch up with friends old and new.

Thank you

Barney



Welcome from Interim Chief Executive, Elaine Scoular

Dear Delegate

I am delighted that you are joining us for our first in-person event since December 2019. A lot has happened to many of us during this time and it is great to have your support as we all return to normal activities. Whether it is your first TPAS Annual Conference or you are a regular, welcome.

I hope you will share your fantastic experiences from the TPAS National Annual Conference 2022 with your followers and colleagues. Please use the hashtag #TPASScot22 on Facebook and Twitter so we can share your messages with TPAS Scotland followers who aren't able to join us.

The theme of this year's conference is building stronger, healthier, and happier communities post COVID. We are delighted to deliver a fantastic conference programme to the 200 delegates attending over the weekend, with expert speakers from different backgrounds, from all over Scotland. We have a packed programme aimed to support you in your role in your street, block, community, or work life. And we hope your conference experience reflects that. The TPAS Annual Conference will...

- Deliver an amazing learning experience in a fantastic conference venue
- Include all your accommodation, conference experience, meals and refreshments
- Recognise and reward successful nominations for the National Good Practice Awards together with a presentation of certificates for colleagues who have successfully completed and achieved our Accredited Course in Tenant Participation and Community Development
- Allow great networking and collaboration opportunities

We take your evaluations and comments very seriously; your comments and feedback have shaped our conference over the years. Each year evaluations are analysed post conference to identify areas of improvement within the programme and new topics to explore.

The last two years have been very busy for TPAS Scotland. We had to adapt our processes to be able to support our members and partners online, which we did through the introduction of webinars, online courses, and support. We've increased our partnerships, provided scrutiny training, launched the TP Certificate and so much more.

I hope you will use the conference as a route to learning, sharing, and enjoy meeting tenants and housing staff from across Scotland. TPAS Scotland is committed to ensuring tenants are in the forefront in the changing face of housing in Scotland.

Enjoy the conference, learn, enjoy, and spend time with friends, old and new.



TPAS SCOTLAND
NATIONAL ANNUAL CONFERENCE

Conference Information and Arrangements



Conference Hotel

Golden Jubilee Conference Hotel
Beardmore Street, CLYDEBANK, G81 4SA

Access

The hotel offers full mobility access. If assistance is required, please contact the TPAS help desk and we will be able to arrange assistance.

Bar arrangements

Please note that to charge any drinks to your room, you will be required to provide reception with your debit/credit card details – as much as we would like to, TPAS Scotland will not be responsible for drinks purchased by delegates.

Breakfast

Breakfast will be served in the Waterhouse restaurant between 7.00am and 8.30.am



Car Parking

The hotel offers complimentary parking spaces, with a limited number of bays available for holders of blue badges, these will be taken on a first come first served basis. The car park can be very busy; however, the hotel has advised that they will block off a section of the car park for conference delegates.

Conference Registration

Registration for the conference will take place from 10.00am on Friday 10th June and from 8.00am on Saturday 11th June in Central Plaza

Checking-in

Although registration for the conference will take place from 10.00am, hotel bedrooms will not be available from 3.00pm – **bedroom keys will not be issued to delegates before this time.** You will be able to collect your keys from the reception desk in the Central Plaza from 3.00pm onwards

Checking out

You must check out of your room on Sunday by 10.00am. There will be a secure room for your luggage. For those delegates travelling on the coach returning to Glasgow, please bring your luggage to the help desk and the driver will load onto coach

Conference Help Desk

The TPAS help and registration desk will be in the Central Plaza of the hotel on the ground floor and there will be a member of staff available at this desk from 10.00am until 5.00pm on Friday, 8.00am until 4.00pm on Saturday and 8.00am until 11.00am on Sunday

Covid Measurements

The venue are not insisting on the wearing of face masks. This is will be up to each individual. The hotel has face masks available if required. Hand sanitizers will also be available throughout the venue

Entertainment

Friday: Disco with Quiz - Arcoona or Movie - Auditorium

Saturday: Disco with Quiz - Arcoona or Movie - Auditorium

Friday Movie: Top Gun

Saturday Movie: Dancing At Lughnasa

Exhibitions

There will be several exhibitions stands for you to visit on Friday and Saturday in Central Plaza

Friday: Aico
Regional Networks
Fife Council
Scottish Fire & Rescue
Dalmuir Park Housing Association
Food for Thought
TPAS Scotland

Saturday: Aico
Dalmuir Park Housing Association
Food for Thought
Scottish Fire & Rescue
Neighbourhood Watch
TPAS Scotland

Evaluation Forms

A box will be available on Sunday at the TPAS desk for completed evaluation forms. It is important if you want a reply to your evaluation comments that you put your name on the form – all forms are read and comments noted. You can always return your form to me by email at enquiries@tpasscotland.org.uk. If you didn't get the opportunity to complete a form and still require one, please get in touch by email.

Leisure Facilities

The hotel has leisure facilities for the use of guests



Lunch

A hot and cold buffet will be served on Friday and Saturday in the Waterhouse Restaurant, as per the programme. There will be several buffet stations and delegates will be guided by hotel staff. Refreshments will be served as per the programme. Should you wish to purchase additional refreshments you will be responsible for payment of these. If you are a day delegate, lunch is included in your package.

Meals

Evening meals will be served in the Waterhouse. We recognise that not everyone wants to eat their meals late on, so with this in mind, dinner will be buffet style on both nights. Bearing in mind, that the awards will be taking place on Friday, dinner will be served between 7.00pm and 9.00pm and on Saturday between 6.30pm and 8.30pm.

Presentation of Awards

The National Good Practice Awards and Tenant Participation Certificate Awards will be presented at a ceremony on Friday at 6.00pm in the Auditorium

Sponsorship

We are delighted that we have received support from many organisations across the sector. Without their support we wouldn't be able to deliver this event. We would like to thank the following sponsors:

Conference Headline sponsor - *Aico*

Delegates Bags sponsor – *Scottish Government – Tenants Priorities Team*

Pens sponsor – *Albyn Housing Society*

Conference Pads sponsor – *Strachan Office & Print Supplies*

Badges and Lanyards sponsor- *Cunninghame Housing Association*

Travel Arrangements

We have a coach from Whitestar Coaches bringing delegates to the conference. Pick up point is North Hanover Street, Glasgow at 10.15am sharp. The coach will be returning to this point on Sunday. Please note that this should be pre-booked

Workshops

Workshops sign up will be available from 12.00 noon on Friday 10th June

Thanks to our Sponsors

Conference Headline sponsor



Delegates Bags sponsor



Pens sponsor



Conference Pads sponsor



Badges and Lanyards sponsor



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TPAS Scotland is a Social Enterprise Organisation