



**TPAS** Scotland

**Tenant Participation Certificate**

*Knowledge & Understanding of Tenant Participation  
& Community Development in Scotland*

# LEARNING SESSIONS CALENDAR 2021



**NEW TO SCRUTINY PANELS:** What they are for and what our role could be



**24th February 2021**



Anyone thinking about joining or just joined a Scrutiny Panel



**Members: £30**  
**Non-members: £40**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES. A: Background:** - explaining the law and good practice for tenant participation



**2nd March 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**  
**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES.B: OPTIONS:** - explore a range of options for getting involved to fit your community & organisation



**9th March 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES. C: RECRUITING:** exploring how staff/tenants can increase those getting involved



**16th March 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES. D: Considering the future of your committee and tenants' group**



**22nd March 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES. E: STIMULATING INTEREST:** How to encourage tenant participation



**23rd March 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**TENANT PARTICIPATION'S ROLE IN SOCIAL HOUSING LANDLORD SERVICES. F: Planning consultation activities**



**30th March 2021**



Staff who have recently taken on a role in consulting tenants and the community and those seeing a refresher



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



**SCRUTINY A: NEW TO SCRUTINY: an introduction to the process**



**4th May 2021**



For tenants and staff taking on a TP role, for those with experience but seeking a refresher.



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

**ALL SESSIONS**  
**Members: £100**  
**Non-members: £150**



## SCRUTINY B: Your scrutiny framework or structure



11th May 2021



For tenants, governing bodies, and members of staff taking on a scrutiny role with experience but seeking a refresher



### PER SESSION

Members: £30

Non-members: £40

### ALL SESSIONS

Members: £100

Non-members: £150



## SCRUTINY: C - RECRUITING MEMBERS OF SCRUTINY GROUPS: formal or informal - how formal? What best suits our organisation and communities?



18th May 2021



For tenants governing bodies, staff members, considering scrutiny activities, taking on a scrutiny role, with experience but seeking a refresher.



### PER SESSION

Members: £30

Non-members: £40

### ALL SESSIONS

Members: £100

Non-members: £150



## SCRUTINY: D: Where does it come from and how you might use it



25th May 2021



For tenants, governing bodies, and members of staff considering scrutiny activities, taking on a scrutiny role and those with experience but seeking a refresher.



### PER SESSION

Members: £30

Non-members: £40

### ALL SESSIONS

Members: £100

Non-members: £150



**SCRUTINY: E: SEEKING THE CUSTOMERS EXPERIENCE:** Examine a variety of tenant friendly methods to evidence customer experience



**1st June 2021**



For tenants governing boides, staff members, considering scrutiny activities, taking on a scrutiny role, with experience but seeking a refresher.



**PER SESSION**  
Members: £30  
Non-members: £40  
**ALL SESSIONS**  
Members: £100  
Non-members: £150



**SCRUTINY F: Report writing for scrutiny panels**



**8th June 2021**



For scrutiny group members.



**PER SESSION**  
Members: £30  
Non-members: £40  
**ALL SESSIONS**  
Members: £100  
Non-members: £150



**TENANTS GROUPS BASICS A; THE WORKINGS** - explore constitutions, code of conduct, agendas, minutes etc.



**31st August 2021**



Tenant Group members and those who support them



**PER SESSION**  
Members: £30  
Non-members: £40  
**ALL SESSIONS**  
Members: £100  
Non-members: £150



## TENANTS GROUPS BASICS B : Committee roles and skills to improve your group and get things done



7th September 2021



Tenant Group members and those who support them



**PER SESSION**  
Members: £30  
Non-members: £40

**ALL SESSIONS**  
Members: £100  
Non-members: £150



## TENANTS GROUPS BASICS C: THE REGISTRATION PROCESS -

Landlord must have a process to register tenants groups. How can landlords make registration easy for the group and themselves



8th September 2021



Tenant Group members and those who support them



**PER SESSION**  
Members: £30  
Non-members: £40

**ALL SESSIONS**  
Members: £100  
Non-members: £150



**TENANTS GROUPS BASICS D: COMMITTEE SKILLS -** committee skills to improve your group and get things done. We'll discuss roles and the skills needed to be an effective committee member



14th September 2021



For anyone currently working in or with groups



**PER SESSION**  
Members: £30  
Non-members: £40

**ALL SESSIONS**  
Members: £100  
Non-members: £150



## TENANTS GROUPS BASICS E: Strategic thinking and working for tenants



21st September 2021



For anyone currently working in or with groups

### PER SESSION

Members: £30

Non-members: £40

### ALL SESSIONS

Members: £100

Non-members: £150



## TP'S ROLE IN SOCIAL HOUSING LANDLORD: Developing and reviewing your TP strategy



28th September 2021



Tenants, governing body members and staff

### PER SESSION

Members: £30

Non-members: £40

### ALL SESSIONS

Members: £100

Non-members: £150



## RTO'S: should groups register or stay informal



2nd November 2021



Tenant Group members and those who support them

### PER SESSION

Members: £30

Non-members: £40



## RTO'S: what landlords need to consider in the registration process



9th November 2021



Staff who support register and support RTO's

**PER SESSION**  
**Members: £30**  
**Non-members: £40**



## SOCIAL MEDIA & DIGITAL ENGAGEMENT - Hosted by Leza & Jane



30th November 2021



**PER SESSION**  
**Members: £30**  
**Non-members: £40**

If you would like more information on any of the answers in this document, please do not hesitate to contact us.

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